

## **FOREWORD**

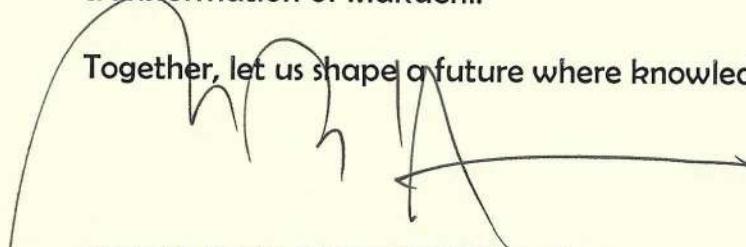
It is with profound regard that I welcome you to Makueni Umanyi (Knowledge) Centre, an online platform aimed at fostering a structured mechanism of knowledge sharing, preservation and organizational learning across the County and with our external stakeholders. At the core of our governance approach is a commitment to fostering an inclusive, accountable and innovative administration that leverages knowledge to enhance service delivery. As enshrined in Article 232(1)(f) and (g) of the Constitution of Kenya 2010, public service must uphold transparency and provide timely, accurate information while involving citizens in decision-making. This transformative initiative is a bold step in fulfilling such constitutional obligations by strengthening service delivery through knowledge-based governance.

The online platform serves as a central hub for documenting and sharing experiences, lessons learned and best practices across County Departments, SAGAs, and external stakeholders. By strengthening knowledge management, we aim to create an enabling environment where data-driven decision-making, innovation and continuous improvement thrive. Prioritizing knowledge-driven performance is a key governance area, ensuring that governance and service delivery mechanisms are informed by research, insights and data. Additionally, the platform aims at strengthening internal capacity while facilitating strategic collaboration with development partners, researchers and peer counties. Through this collective intelligence, we enhance service efficiency, drive sustainable development and position Makueni as a model of progressive, knowledge-based governance.

This initiative aligns with my administration's manifesto, which prioritizes the well-being of our people through an integrated and impactful development process. Our clarion call, "Our People, Our Priority," and our slogan, "Wauni wa Kwika Nesa na Ulungulu," embody the spirit of inclusive governance that ensures no one is left behind in our transformative journey. By leveraging structured knowledge management, we will accelerate the realization of our Ten-Point Agenda, which focuses on critical sectors such as water, agriculture, infrastructure, education, health and economic empowerment.

I urge all County public servants, partners and the public to actively contribute to and utilize this platform. Let us harness the power of knowledge to drive impactful service delivery and accelerate the socio-economic transformation of Makueni.

Together, let us shape a future where knowledge is our greatest asset.



**MUTULA KILONZO JUNIOR, CBS**

**Passion to serve with integrity**

**Governor, Government of Makueni County**